

# GRATEFUL PAWS PET CARE

## General Information and Policies

The mission of Grateful Paws is to provide a safe, fun and stimulating social environment for our guests. To insure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

**All pets must be at least 16 weeks of age or older. All pets 6 months or older must be spayed or neutered.**

**HEALTH:** All pets must have up-to-date vaccinations. Owners must submit written proof of vaccinations, including without limitation Distemper/Parvo, Leptospirosis, Bordetella, Rabies. We strongly recommend but do not require all pets to be on preventative medicine for fleas, ticks and lice. Although less common in Colorado we are seeing more and more of these pesky bugs each year. All pets must be in good health and free from any condition which could potentially jeopardize other guests. Owners must certify that their pet(s) have not been ill with a communicable condition in the last 30 days before admission to Grateful Paws. In the unlikely event a pet passes away while at Grateful Paws, we will take your pet to the closest veterinarian until the you, the owner, can make further arrangements.

**BEHAVIOR:** All pets must be non-aggressive. Owners will certify their pets have not harmed or shown any aggressive or threatening behavior towards any person or other pets. All pets will be evaluated for their social behavior before admittance to Grateful Paws. Please remember: your pet will be spending time with other pets and the safety and health of all animals is our main concern.

**APPLICATION:** All pets must have a complete, up-to-date and approved application on file. There will be a one-time, \$10.00 non-refundable screening fee for each pet.

**DOGGIE DAYCARE** *Reservations are required.*

**FEES:** Full day (over 5 hours) admission is \$22.00. Half-day (under 5 hours) admission is \$12.00. Additional pets *from the same household* are \$19.50 per day per additional dog.

**DAYS AND HOURS:** Monday-Saturday 8AM-6PM. There is a \$5 per 15-minute charge for pets not picked up by closing.

**PASSES:** Passes are valid for 6 months from the date of purchase.

### Full Day Passes

Five-day pass: \$100.00 (\$10 off daily rate)  
Ten-day pass: \$195.00 (\$25 off daily rate)  
Twenty-day pass: \$390.00 (\$50 off daily rate)

### Half Day Passes

Five half day pass: \$53.50 (Save \$7.50)  
Ten half day pass: \$105.00 (Save \$15.00)

## **BOARDING *Reservations are required.***

Boarding at Grateful Paws is much the same as daycare: the pets play in groups, will be crated when sleeping, and they are always supervised. But more importantly, they aren't going to some strange new place — they are coming to Grateful Paws!

### **Rates**

Grateful Paws Sleepovers are \$49 per day (1:00 PM to 1:00 PM) and includes daycare. Sorry, passes *cannot* be used for boarding. All pets must meet enrollment requirements (see previous page). Same day cancellations and no-shows will be billed \$49.00. Additional pets staying in the same suite are \$39 per day and includes daycare. Up to 3 pets per suite. A one night deposit is required at time of booking and may be refunded up to 24 hours prior to check-in.

### **Check In**

Pets must be checked in after 1:00 PM unless advance arrangements are made and additional charges may apply. All pets must meet enrollment requirements (see previous page).

### **Check Out**

Pets must check out before 1pm unless advance arrangements are made and additional charges may apply.

### **What to Bring**

Food, of course. And don't forget your pet's favorite toy. Do they have a special bed? By all means, bring it but please be make sure it can be washed. Are they on meds? We can handle that, too. Grateful Paws isn't a pet warehouse, so we want your dog to be happy, healthy and have fun.

### **Inside, Outside, All Around Grateful Paws**

During the day, our four-legged boarders will be treated to daycare and will have access to the outdoor playground and indoor play areas. You, the owner, give Grateful Paws permission to commingle your dog with other dogs.

### **Why Board Fido at Grateful Paws?**

Because it's *Grateful Paws*, that's one good reason! Nobody loves your pets more than we do. OK, you probably do. But you know what we mean. You can rest assured that your pets are safe, secure and supervised with the same care that we give our guests during the day.

## **Grateful Paws Pet Care Agreement**

Pet Name \_\_\_\_\_  
Owner \_\_\_\_\_ Email \_\_\_\_\_  
Home Phone \_\_\_\_\_ Work \_\_\_\_\_ Cellular \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Vet \_\_\_\_\_ Vet's Telephone \_\_\_\_\_  
Breed \_\_\_\_\_ Age \_\_\_\_\_ Birth Date: \_\_\_/\_\_\_/\_\_\_ Sex \_\_\_\_\_  
Color \_\_\_\_\_ Spayed/Neutered \_\_\_\_\_  
Emergency Contact \_\_\_\_\_ Telephone Number \_\_\_\_\_  
Has Your Dog Ever Bitten Anyone? \_\_\_\_\_  
Medications \_\_\_\_\_ Food Allergies \_\_\_\_\_  
Special Instructions \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
How Did You Hear About Grateful Paws? \_\_\_\_\_

This is an Agreement between Grateful Paws (referred to as "Pet Care Provider") and the pet owner whose signature appears below (referred to as "Owner").

1. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into Grateful Paws.
2. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of Grateful Paws.
3. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties.
4. By signing this Agreement and leaving pet with Grateful Paws, Owner certifies to the accuracy of all information given about said pet. Grateful Paws reserves the right to deny admittance to Owner's pet for any reason at any time.
5. Grateful Paws shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. It is expressly agreed by Owner and pet care provider that Grateful Paws' liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$400.00 per animal admitted. I understand the potential dangers of leaving my dog at Grateful Paws, including but not limited to, injuries or death from other dogs, disease, and naturally occurring injuries and accidents. I hereby release and hold harmless Grateful Paws, its owners, employees, volunteers, lessors, subcontractors, and any and all other entities in any way associated with Grateful Paws from any and all liability, of any type whatsoever, arising from injury, illness, death and/or damage to my pet as a result of my using the services of Grateful

Paws. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.

6. Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.
7. Owner specifically represents to Grateful Paws that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty-day period prior to check in. During the period of this Agreement, Owner also agrees to notify Grateful Paws of any known exposure of pet to a communicable disease and hold pet out of attending Grateful Paws until pet is symptom free for a minimum of 30 days or with written veterinary clearance. Owner further agrees to maintain currency of vaccinations as required by Grateful Paws policy.
8. All Charges incurred by Owner shall be payable upon pickup of pet, or when billed by Grateful Paws at the address listed on this agreement. Grateful Paws shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by Grateful Paws. The Owner hereby agrees that in the event the charges are not paid when due in accordance with this contract, Grateful Paws may exercise its lien rights upon ten days written notice given by Grateful Paws to Owner by certified mail to address shown on contract. Grateful Paws may dispose of pet for any and all unpaid charges, at private or public sale, in the sole discretion of Grateful Paws, and Owner specifically waives all statutory or legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of pet care or other charges delinquent, plus costs of sale, then Owner shall be liable to Grateful Paws for the difference. All monies realized by Grateful Paws at such sale, over and above the charges due and costs of sale, shall be paid to Owner.
9. If a pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Grateful Paws, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner.
10. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Grateful Paws.
11. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as a result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by the arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

**Signatures:**

Grateful Paws: \_\_\_\_\_ Pet Owner: \_\_\_\_\_

Date: \_\_\_\_\_