

# Grateful Paws Pet Care Agreement, Policies and Information

**Owner(s)** \_\_\_\_\_

**Email** \_\_\_\_\_

**Phone(s)** \_\_\_\_\_

**Address** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Name of Pet** \_\_\_\_\_ **Breed** \_\_\_\_\_

**Age** \_\_\_\_\_ **Birth Date** \_\_\_/\_\_\_/\_\_\_ **Sex** \_\_\_\_\_ **Spayed/Neuter** \_\_\_\_\_ **Color** \_\_\_\_\_

**Has Your Dog Ever Bitten Anyone?** \_\_\_\_\_

**Medications** \_\_\_\_\_ **Food Allergies** \_\_\_\_\_

**Special Instructions** \_\_\_\_\_

**VETERNARIAN:** \_\_\_\_\_

**Name of Pet** \_\_\_\_\_ **Breed** \_\_\_\_\_

**Age** \_\_\_\_\_ **Birth Date** \_\_\_/\_\_\_/\_\_\_ **Sex** \_\_\_\_\_ **Spayed/Neuter** \_\_\_\_\_ **Color** \_\_\_\_\_

**Has Your Dog Ever Bitten Anyone?** \_\_\_\_\_

**Medications** \_\_\_\_\_ **Food Allergies** \_\_\_\_\_

**Special Instructions** \_\_\_\_\_

**VETERNARIAN:** \_\_\_\_\_

**Emergency Contact** \_\_\_\_\_ **Telephone Number** \_\_\_\_\_

**How Did You Hear About Grateful Paws?** \_\_\_\_\_

**Please remember to sign the last page!**

The mission of Grateful Paws is to provide a safe, fun, and stimulating social environment for our guests. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

**All pets must be at least 16 weeks of age or older.**

## **Dog Grooming and Doggie Day Care:**

**HEALTH:** All pets must have up-to-date vaccinations. Owners must submit written proof of vaccinations, including, but not limited to, **Distemper/Parvo, Leptospirosis (optional for grooming), Bordetella, Rabies.**

We strongly recommend but do not require all pets to be on preventative medicine for fleas, ticks and lice. Although less common in Colorado we are seeing more and more of these pesky bugs each year. All pets must be in good health and free from any condition which could potentially jeopardize other guests. Owners must certify that their pet(s) have not been ill with a communicable condition in the last 30 days before admission to Grateful Paws. In the unlikely event a pet passes away while at Grateful Paws, we will take your pet to the closest veterinarian until you, the owner, can make further arrangements.

**BEHAVIOR:** All pets must be non-aggressive. Owners will certify their pets have not harmed or shown any aggressive or threatening behavior towards any person or other pets. All pets will be evaluated for their social behavior before admittance to Grateful Paws. Please remember: your pet will be spending time with other pets and the safety and health of all animals is our main concern.

## **DOG GROOMING: Reservations are required.**

Grooming prices are starting prices only. A more specific quote can be given at the time of drop off. We require all groomed dogs to be picked up within an hour of them being finished unless prior arrangements have been made. A \$25.00 per hour fee will be applied to dogs not picked up within 1 hour of grooming being completed.

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## **DOGGIE DAYCARE Reservations are required.**

**FEES:** Full day (more than 5 hours) admission is \$28.00. Half-day (up to 5 hours) admission is \$18.00. **Dogs that are 6 months of age and older will be evaluated on a case by case basis for our requirement of being spayed or neutered. All dogs that are over 18 months old shall be spayed or neutered.**

**Doggie Daycare DAYS AND HOURS:** Monday-Saturday 9AM-5:45PM. There is a \$15 per 15-minute charge for pets not picked up by closing at 6pm, Monday-Saturday.

## **In-Home Visits/Sleepovers: Reservations are required.**

Grateful Paws offers in-home visits and sleepovers. Talk to one of our team members today to customize your pets visit(s). Visits start at \$39.00 per visit and sleepovers start at \$99.00 per overnight. We are currently not taking overnights for new clients.

## **Inside, Outside, All Around Grateful Paws (Daycare/Grooming only)**

During the day, our four-legged boarders will be treated to daycare and will have access to the outdoor playground and indoor play areas. You, the owner, give Grateful Paws permission to commingle your dog with other dogs.

## **MEDIA RELEASE AND AUTHORIZATION**

I, the undersigned, hereby assign all rights, including, but not limited to, publicity, personality, identity, privacy and the like, to my providing or being a subject of or included in photographs, films, videotapes, recording, or any media whatsoever (collectively “the media”) now known or in the future made or obtained by Grateful Paws, its agents or representatives in connection with my participation in or contribution to Grateful Paws activities or events. I hereby authorize Grateful Paws, its agents and representatives, to cause the same to be exhibited publicly for promotional purposes in its sole discretion and acknowledge the media shall be the property of Grateful Paws, in which and to which I reserve no rights. I agree that Grateful Paws may rely on my promise not to in any form or under any circumstance contest or object to Grateful Paws, or its agents and representatives, use of the media.

I further acknowledge that my delivery of this Media Release and Authorization is an inducement to Grateful Paws, its agents and representatives, to allow me to participate in or contribute to the

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activities or events for which the media were made or obtained, and it evidences my consent and promises stated above. I have voluntarily signed and delivered this Media Release and Authorization as of the date indicated below.

**This is an Agreement between Grateful Paws (sometimes referred to as “pet care provider”) and the pet owner whose signature appears below (referred to as “Owner”).**

1. Owner agrees to pay the rate for pet care and/or grooming provided in effect on the date the pet is checked into Grateful Paws.
2. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of Grateful Paws.
3. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by Grateful Paws and Owner.
4. By signing this Agreement and leaving the pet with Grateful Paws, Owner certifies the accuracy of all information given about the pet. Grateful Paws reserves the right to deny admittance to the pet for any reason at any time.
5. Grateful Paws shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. It is expressly agreed by the Owner and pet care provider that Grateful Paws' liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$400.00 per animal admitted. I understand the potential dangers of leaving my pet at Grateful Paws, including but not limited to, injuries or death from other pets, disease, and naturally occurring injuries and accidents. I hereby release and hold harmless Grateful Paws, its owners, employees, volunteers, lessors, subcontractors, successors, assigns, and any and all other entities in any way associated with Grateful Paws from any and all liability, of any type whatsoever, arising from injury, illness, death and/or damage to the pet as a result of my using the services of Grateful Paws. Owner further agrees to be solely responsible for any and all acts or behavior of the pet while it is in the care of the pet care provider, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.
6. Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.
7. Owner specifically represents to Grateful Paws that, to Owner's knowledge, the pet has

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not been exposed to any contagious diseases within a thirty-day period prior to check in. During the period of this Agreement, the Owner also agrees to notify Grateful Paws of any known exposure of the pet to one or more communicable diseases and hold the pet out of attending Grateful Paws until the pet is symptom free for a minimum of 30 days or with written veterinary clearance. Owner further agrees to maintain the currency of vaccinations as required by Grateful Paws policy.

8. All charges incurred by Owner shall be payable upon pickup of the pet, or when billed by Grateful Paws at the address listed on this agreement. Grateful Paws shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by Grateful Paws. The Owner hereby agrees that in the event the charges are not paid when due in accordance with this contract, Grateful Paws may exercise its lien rights upon ten days written notice given by Grateful Paws to the Owner by certified mail to address shown on contract or as otherwise provided by law. Grateful Paws may sell the pet for any and all unpaid charges, at private or public sale, at the sole discretion of Grateful Paws, and Owner specifically waives all statutory or legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of pet care or other charges delinquent, plus costs of sale, then Owner shall be liable to Grateful Paws for the difference. All monies realized by Grateful Paws at such sale, over and above the charges due and costs of sale, shall be paid to Owner.
9. If the pet becomes ill or injured, or if the state of the pet's health otherwise requires professional attention, Grateful Paws, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet, and the expenses thereof shall be paid by Owner.
10. Should your pet pass away while at Grateful Paws we will bring the body to either Ark-Valley Humane Society or Summit County Animal Shelter and you will contact them directly to arrange services for cremation.
11. As used in this Agreement, the term "pet" shall include one or more animals that are checked into Grateful Paws. As used in this Agreement, the term "checked into" shall mean that the pet is in the care and custody of Grateful Paws.
12. This Agreement constitutes the entire agreement between Grateful Paws and Owner. All of the terms and conditions of this Agreement shall be binding on the heirs, administrators, and personal representatives of the Owner, and shall be binding on the representatives, successors, and assigns of Grateful Paws.
13. Any controversy or claim arising out of or relating to this Agreement, any breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party

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to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorneys' fees of the prevailing party.

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Pet Owner, Date

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Grateful Paws' Team Member, Date